

MCX

CMAA
Construction Management
Association of America

Member Communication Experience

Any views and opinions expressed in this article may or may not reflect the views and opinions of the Construction Management Association of America (CMAA). By publishing this piece, CMAA is not expressing endorsement of the individual, the article, or their association, organization, or company.

cmaanet.org



NAC Executive Insights

Technology and Innovation in the Engineering and Construction Industry

Key Points

- The engineering and construction (E&C) industry is undergoing significant transformation driven by technological advancements successfully adopted in other industries but that are still emerging in the E&C industry.
- Technology and Innovation Executive Insights are categorized into three areas: recently adopted or soon-to-be-adopted technologies, technologies on the radar but not yet ready for broad adoption, and nontechnical issues related to technology adoption.
- Examples of recently adopted technologies are provided.
- Innovations in materials science present new possibilities for improving the durability, sustainability, and performance of structures.
- Cultural and structural challenges associated with technology adoption are highlighted as an area for future Executive Insight development.
- Solutions for challenges associated with adoption of technologies and innovation are outlined.
- Uncertainty regarding the return on investment (ROI) of new technologies can deter investment and will be the subject of other Technology and Innovation Executive Insights.
- This Executive Insight aims to guide industry leaders in navigating the technological landscape, emphasizing the importance of addressing challenges to harness innovations for growth and competitiveness.

Introduction

The E&C industry is undergoing a significant transformation driven by technological advancements. Many of these advancements have been developed, are well-documented, and have been successfully adopted in other industries. Early adoption in the E&C industry has largely occurred when owners required a particular technology to be adopted. E&C industry-specific adaptation occurs in many of these technologies, but potential learning curves and risks are reduced by being a “leading follower” versus a “bleeding developer.” Despite development in analogous applications in other industries, the E&C industry lags others in technology deployment and innovation.

This Executive Insight is an introduction to the National Academy of Construction Executive Insights on Technology and Innovation. Executive insights with respect to technology and innovation can be broadly grouped into three key areas:

- Recently adopted or soon-to-be-adopted technologies,
- Technologies on the radar but not yet ready for broad adoption, and
- Structural, cultural, and other nontechnical issues associated with technology adoption and innovation

Collectively the insights presented here aim to guide industry leaders in navigating the evolving landscape and leveraging technology for enhanced productivity, efficiency, and competitiveness.

The intended scope of each category of Executive Insights is described below. The examples are intended to be illustrative, not exhaustive. Table 1 lists Technology and Innovation Executive Insights to give the reader a sense of the extent of content available.

Recently Adopted or Soon-to-be-Adopted Technologies

Examples of technologies in this first category are described below with an overview and an adoption and impact assessment.

1. Building Information Modeling (BIM)

- **Overview:** BIM is a digital representation of the physical and functional characteristics of a facility. It serves as a shared knowledge resource for information about a facility, forming a reliable basis for decisions during its life cycle.
- **Adoption:** Widely adopted across the industry; BIM enhances collaboration, reduces errors, and improves project outcomes.
- **Impact:** BIM enables better visualization, clash detection, and coordination among stakeholders, leading to cost savings and reduced rework.

2. Drones and Robotics

- **Overview:** Drones are used for site surveys, progress monitoring, and safety inspections, while robotics are employed for tasks such as bricklaying, concrete pouring, and demolition.
- **Adoption:** Increasingly adopted to address labor shortages and improve safety and efficiency on construction sites.
- **Impact:** Drones provide real-time data and high-resolution images, enhancing site management. Robotics automate repetitive tasks, increasing productivity and reducing human error.

3. 3D Printing

- **Overview:** 3D printing allows for the creation of complex structures and components directly from digital models.
- **Adoption:** Gaining traction for producing custom parts, prototypes, and even entire buildings.
- **Impact:** Reduces material waste, shortens construction timelines, and allows for greater design flexibility.

4. Internet of Things (IoT)

- **Overview:** IoT involves the interconnection of devices and sensors to collect and exchange data, enabling real-time monitoring and control.
- **Adoption:** Used for asset tracking, predictive maintenance, and enhancing site safety.
- **Impact:** Improves operational efficiency, reduces downtime, and enhances decision-making through data analytics.

Technologies on the Radar but Not Yet Ready for Broad Adoption

This category includes technology and innovation efforts that are arguably still over the horizon but which could significantly impact the E&C industry, both in terms of how the industry does business but also the business the industry does. Examples of some technologies that fall into this category are described below with an overview, assessment of their potential, and potential impact.

1. Augmented Reality (AR) and Virtual Reality (VR)

- **Overview:** AR overlays digital information onto the physical world, while VR creates immersive digital environments.
- **Potential:** AR and VR are being explored for training, design visualization, and on-site guidance.
- **Impact:** Enhances training effectiveness, improves design accuracy, and facilitates remote collaboration.

2. Digital Twins

- **Overview:** A digital twin is a virtual replica of a physical asset, system, or process, used for simulation and analysis.
- **Potential:** Emerging as a tool for optimizing construction processes, maintenance, and operations.
- **Impact:** Enables predictive maintenance, improves asset performance, and reduces operational costs.

3. Artificial Intelligence (AI) and Machine Learning (ML)

- **Overview:** AI and ML algorithms analyze large datasets to identify patterns, make predictions, and automate decision-making.
- **Potential:** Being explored for project management, risk assessment, and quality control.

- **Impact:** Enhances project planning, reduces risks, and improves quality through data-driven insights.

4. Advanced Materials

- **Overview:** Innovations in materials science, such as self-healing concrete and graphene, offer new possibilities for construction.
- **Potential:** Promising for improving durability, sustainability, and performance of structures.
- **Impact:** Extends the lifespan of buildings, reduces maintenance costs, and enhances environmental sustainability.

Associated Structural, Cultural, and Other Nontechnical Issues

Structural, cultural, and other nontechnical issues associated with technology adoption and innovation are perhaps the most well-developed areas currently in the Technology and Innovation category of Executive Insights. Existing Executive Insights are shown in Table 1, where many are categorized as relating to this grouping. Some areas for Executive Insight development from this perspective are shown below with potential challenges and solutions described.

1. Integration Across the Ecosystem

- **Challenge:** Integrating new technologies with existing systems and processes can be complex and resource intensive.
- **Solution:** Develop standardized protocols and invest in interoperable platforms to facilitate seamless integration.

2. Cultural Resistance

- **Challenge:** Resistance to change among employees and stakeholders can hinder technology adoption.
- **Solution:** Implement change management programs, provide training, and highlight the benefits of new technologies to foster a culture of innovation.

3. Building Digital Talent

- **Challenge:** The industry faces a shortage of skilled professionals with expertise in digital technologies.
- **Solution:** Invest in education and training programs, partner with academic institutions, and create career development pathways to build a digital-savvy workforce.

4. Securing Digital Adoption

- **Challenge:** Ensuring widespread adoption of digital tools and technologies across the organization.
- **Solution:** Establish clear digital strategies, set measurable goals, and incentivize adoption through performance metrics and rewards.

5. Return on Investment (ROI) Uncertainty

- **Challenge:** Uncertainty about the ROI of new technologies can deter investment.
- **Solution:** Conduct pilot projects, gather data on performance improvements, and develop robust business cases to demonstrate the value of technology investments.

Table 1		
Recently Adopted or Soon-to-be-Adopted Technologies	Technologies on the Radar but Not Yet Ready for Broad Adoption	Associated Structural, Cultural, And Other Nontechnical Issues
Cybersecurity in Engineering and Construction	Artificial Intelligence-Enabled Supply Chain	Artificial Intelligence Ethics in the Project Management and Civil Engineering Domains
Impacts of Artificial Intelligence on Management of Large Complex Projects	Construction 4.0	Fostering Open Innovation
Trends for the Construction Industry: Innovation to be Accelerated	Evolving Artificial Intelligence (AI)	Innovation and Technology Convergence
Use of Artificial Intelligence in Construction Safety	Systems Thinking in the Construction Industry	Innovation Cycles and the Engineering and Construction Industry
Verification and Validation of Project Management Artificial Intelligence	Reflections on Trends Likely to Accelerate	Innovation Spaces and Stories
		Managing Innovation
		Proper Reliance on Artificial Intelligence in Project Management
		Systemic Innovation

Conclusion

The E&C industry is at a pivotal moment with technology offering unprecedented opportunities for transformation. By understanding and addressing the challenges associated with technology adoption, industry leaders can harness these innovations to drive growth, efficiency, and competitiveness. The National Academy of Construction’s Technology and Innovation collection of Executive Insights provides a roadmap for navigating the evolving technological landscape and achieving long-term success.

About the Author

Bob Prieto was elected to the National Academy of Construction in 2011. He is a senior executive who is effective in shaping and executing business strategy and a recognized leader within the infrastructure, engineering, and construction industries.

Although the author and NAC have made every effort to ensure accuracy and completeness of the advice or information presented within, NAC and the author assume no responsibility for any errors, inaccuracies, omissions or inconsistencies it may contain, or for any results obtained from the use of this information. The information is provided on an "as is" basis with no guarantees of completeness, accuracy, usefulness or timeliness, and without any warranties of any kind whatsoever, express or implied. Reliance on any information provided by NAC or the author is solely at your own risk.